The American Academy of Periodontology offers the following guidelines for screening patients regarding their Coronavirus (COVID-19) symptoms when you are triaging emergency care in your office per the American Dental Association’s recommendation issued March 16, 2020. These questions can be posed via telephone when screening patients and scheduling urgent appointments. If you determine that the patient should be seen based upon his/her dental needs, you can repeat these questions upon check-in at the office.

1. Have you been in close contact with someone who was confirmed or suspected to have Coronavirus/COVID-19 in the past 14 days?
2. Have you traveled internationally in the past 14 days?  
   (If yes, please list all places traveled.)
3. Have you had a fever in the past 24 hours?
4. Have you had a cough or shortness of breath in the past 24 hours?
5. Do you have any of the following symptoms?
   • Muscle pain
   • Vomiting
   • Diarrhea
   • Severe headache
   • Rash
   • Abdominal pain
   • Red eye
   • Weakness

If the patient answers “No” to all questions above, the patient may proceed for treatment.

If the patient answers “Yes” to symptoms or has been in close contact with someone who was confirmed or suspected to have Coronavirus/COVID-19, hand him/her a mask (if presenting at the office) and reschedule the appointment.

Follow your state guidelines on when to reschedule. Advise the patient to call his/her healthcare provider for medical advice.

Responses to all questions above should be recorded in the patient’s record.

Stay Informed! Monitor your state’s regulations regarding management of emergency patients and treatment protocols and visit CDC.gov/COVID19 regularly to stay up-to-date.